



Warranty Policy - Digital Thermometry

Digital Predictive

During the term of the warranty (1 year), Amico Diagnostic Incorporated will either repair or replace any components determined by Amico Diagnostic Incorporated to be defective at no cost to the Customer. It shall be the Customer's responsibility to return the Digital Predictive Thermometer to Amico Diagnostic Incorporated. Shipping costs after the first twelve (12) months shall be borne by the Customer. This warranty is valid only when the Digital Predictive Thermometer has been properly installed according to Amico Diagnostic Incorporated's specifications, used in a normal manner and serviced according to factory recommendations. This warranty does not cover failures resulting from accidents, misuse, abuse, neglect, alteration, misapplication, improper maintenance, shipping or damages that may be attributable to acts of God. The term of this warranty begins from date of purchase from Amico Diagnostic Incorporated.

Amico Diagnostic Incorporated does not honor verbal statements concerning the warranty. The distributor and/or dealer are not sanctioned to create verbal warranties about the product. This warranty is inclusive and replaces all other warranties. Amico Diagnostic Incorporated shall not be liable for any loss or damages, whether direct, incidental or consequential.

All claims for warranty must first be approved by AmicoDiagnostic Incorporated's Service Department (adx-csr@amico.com or 1.877.462.6426). A valid Return Goods Authorization (RGA) number must be obtained from AmicoDiagnostic Incorporated prior to commencement of any service work. Warranty work, which has not been pre-authorized by AmicoDiagnostic Incorporated, will not be reimbursed.

Digital Tympanic Infrared

During the term of the warranty (3 year), Amico Diagnostic Incorporated will either repair or replace any components determined by Amico Diagnostic Incorporated to be defective at no cost to the Customer. It shall be the Customer's responsibility to return the Digital Tympanic Infrared Thermometer to Amico Diagnostic Incorporated. Shipping costs after the first twelve (12) months shall be borne by the Customer. This warranty is valid only when the Digital Tympanic Infrared Thermometer has been properly installed according to Amico Diagnostic Incorporated's specifications, used in a normal manner and serviced according to factory recommendations. This warranty does not cover failures resulting from accidents, misuse, abuse, neglect, alteration, misapplication, improper maintenance, shipping or damages that may be attributable to acts of God. The term of this warranty begins from date of purchase from Amico Diagnostic Incorporated.

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